



The Housing Support (also called Step-Up sometimes) Program provides tenancy support for Murchison Regional Aboriginal Corporation (MRAC) tenants by empowering them to confidently manage their own tenancies and lives.

The Housing Support Program supports people who may be:

- MRAC tenants who are renting for the first time and have no experience in managing a tenancy.
- New tenants with a previous poor or failed tenancy who may need support to obtain and maintain their housing.
- Tenants who have property or financial management challenges and need support to meet their tenancy obligations.
- Tenants who may have received a breach notice and/or be at risk of eviction.

The program can also provide limited support to MRAC applicants who face challenges while waiting for housing.

<p>Who will provide this support and how?</p>	<p>MRACs Housing Support Coordinator will provide support by engaging with participants through home visitation, appointments at the MRAC office and on occasions, accompanying participants to external service provider appointments.</p> <p>With participant consent, referrals can be made to external services who may be able to provide more appropriate support.</p>
<p>What support can the Housing Support Program provide?</p>	<p>The Housing Support Coordinator will work with the participant to establish achievable goals and agree how they will be met. They will follow-up regarding progress.</p> <p>There is a strong focus on empowering participants to develop skills in managing their own tenancy.</p>
<p>How to access the Housing Support Program.</p>	<p>Current tenants</p> <ul style="list-style-type: none"> • Self-referral – Visit the MRAC office or phone on 99230055 • The Property Manager may suggest that a tenant may benefit from participation in the program. <p>New tenants</p> <ul style="list-style-type: none"> • MRAC may make program participation mandatory before offering housing. This means potential tenants must participate in the program to ensure the skills and confidence are in place to manage a long-term tenancy. <p>External Service Providers</p> <ul style="list-style-type: none"> • Contact MRAC for a referral form.